



DHALAKSHMI SRINIVASAN COLLEGE OF ENGINEERING & TECHNOLOGY

(Approved by AICTE & Affiliated to Anna University, Chennai)
Accredited by NAAC "A+" & NBA (Aero, CSE, ECE, EEE, IT, Mech, MBA)
East Coast Road, Mamallapuram, CHENNAI-603 104, Tamil Nadu.

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Date

Establishment of Online Grievance Redressal Mechanism

As per the AICTE regulations 2019 vide F. No. 1-101/PGRC/AICTE/ Regulation/2019 dated 07.11.2019 and the Governing Body (GB), DSCET constituted Student Grievance Redressal Committee (GRC) with the objective of resolving the grievances of students and their parents.

Provision has been made available in the Institute website, for registering the grievance through principal@dscet.ac.in. The students and their parents may henceforth approach the Grievance Redressal Committee and submit / register any grievance online, which will be accessed by the GRC headed by the Director, and appropriate action taken and the decision of the GRC will be intimated to the complainant. The grievances include

- Making admission contrary to merit
- Irregularity in the admission process
- Withhold or refuse to return any certificates
- Demand of money in excess specified
- Breach of the policy of reservation
- Complaints of alleged discrimination (SC/ST, OBC, Women, Minority or PH)
- Non-payment or delay in payment of scholarships to students
- Delay in conduct of examinations or declaration of results
- Withholding student amenities
- Denial of quality education
- Non transparent or unfair evaluation practices
- Harassment and victimization of students including sexual harassment
- Refund of fees on withdrawal of admissions, etc.

Website Link:

<https://dscet.ac.in/portal/onlinegrievanceredressal>


PRINCIPAL
Dhavalakshmi Srinivasan College
of Engineering & Technology
ECR, Mamallapuram, Chennai-603 104

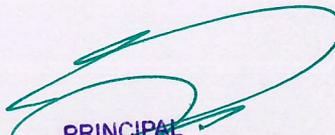
The Student Grievance Redressal Committee (GRC) comprises the following members:

S. No	Name and Designation	Officiating as
1.	Dr. G. R. Suresh Principal	Chairperson
2.	Dr.R.Anandan, HOD/ECE	Coordinator
3.	Dr.Susan Poonghuzhali, HOD/Agri	Member
4.	Mr. M. Surya, II Year/Civil	Special Invitee – Member
5.	Ms. V. Preethi, II Year/ECE	Special Invitee – Member

*A student regarding the institute where the grievance has occurred to be nominated, based on academic merit, by the concern institute – special invitee

The member shall hold the office for a period of Two years. The GRC shall meet as and when requires and assess the merit of the complaint. The decision of the GRC will be intimated to the complainant through email / SMS / hosted in the website. In case of any false / frivolous complaint, the GRC will take appropriate action against the complainant.

Contact Email: principal@dscet.ac.in


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